

CALL FLOW

Thank you for calling Dunham Army Health Clinic

If you have a medical emergency, please hang-up and dial 911, or go to the nearest emergency room. Otherwise please stay on the line and listen to the following selections.

To make an appointment, Press 1

- *To make an Appointment with Primary Care, Pediatrics, Gynecology, or Optometry, Press 1*
- *To schedule a Military Physical Exam, Press 2*

To Cancel an Appointment, Press 2

For Pharmacy, Press 3

- *For Hours of Operation, Press 1*
- *For Medication Refills, Press 2*
- *To speak to someone at the Pharmacy, Press 3*

For the TRICARE Service Center or an existing referral question, Press 4

For additional Services, Press 5

- *For Medical Records, Press 1*
- *For Radiology, Press 2*
- *For Laboratory, Press 3*
- *For Immunizations, Press 4*
- *For the Optometry Clinic, Press 5*
- *For the EFMP Office, Press 6*
- *For the Dental Clinic, Press 7*
- *For Behavioral Health Clinic, Press 8*
- *To return to the Main Menu, Press #*
- *To repeat this Men, Press **

If you are a physician or from a physician's office, Press 6

For General Information, Press 0

- *For Clinic Hours of Operation, Press 1*
- *For Directions to the Clinic, Press 2*
- *To speak with the Information Desk, Press 3*

To repeat this menu, Press 9